---------- Forwarded message ---------  
From: **550000 BSS** <bss55@newindia.co.in>  
Date: Mon, Mar 25, 2024 at 1:01 PM  
Subject: Re: Renewal of AMC of Switching AVO UPS FY 2024-25  
To: Sk Nasiruddin <skn@avoups.com>, HelpDesk@avoservice.in <HelpDesk@avoservice.in>  
Cc: DILLIPKUMAR PATRA <dillip.patra@newindia.co.in>, SATYA BEHERA <satyanarayan.behera@newindia.co.in>

Dear Team,

We are pleased to inform you that based on your offer, the competent authority has approved the renewal of AMC of UPS installed at various locations in our operating offices across Odisha for the period 01.04.2024 to 31.03.2025,for Rs.38,940/-(Rupees Thirty Eight Thousand Nine Hundred Forty only) (Inclusive of GST) , on the same terms and conditions as earlier And subject to maintenance of records of following :

i).   Call attended

ii).  Time/delays taken for repair.

 These records must be submitted with bills for payment.

 Kindly arrange to submit the UPS Maintenance Agreement at the earliest.

**Thanks & Regards,**

Jagruti Subhadarshini

**Business Support Services,**

**Information Technology Services,**

**Bhubaneswar Regional Office(550000),**

**The New India Assurance Co. Ltd.**